

QUALITY POLICY

DNATECH is a veterinary clinical analysis laboratory aimed at providing its customers with the reliability of the results of the analyses performed.

To pursue this principle, the General Management commits to:

- Implement a management system in accordance with the ISO/IEC 17025 standard and continually improve its effectiveness;
- Comply with legal and other requirements applicable to the laboratory;
- Ensure the means and apply good professional practices to guarantee the consistent operation of laboratory activities, based on the quality of the analyses requested by clients
- Analyze and periodically review, critically, the adequacy, applicability, and ongoing effectiveness of the Policy, processes, and procedures, in relation to the performance results of the Management System;
- Promote adequate training and education for laboratory personnel to acquire the necessary skills for the activities for which they are responsible;
- Ensure that personnel involved in laboratory activities have access to the management system documentation and related information that is applicable to their responsibilities;
- Ensure the confidentiality of all information obtained or generated during laboratory activities;
- Manage, structure, and carry out laboratory activities with independence and impartiality;
- Ensure that the policy and objectives are known and implemented at all levels of the laboratory organization.

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